

Synod of NSW and the ACT

General Competencies Training Matrix

PASTORAL CARE COMPETENCIES

These competencies shall be applied to the particular role and responsibilities of a given Pastor's appointment. Hence they will relate to the particular group or groups of people with whom a Pastor exercises a pastoral care role, taking into account people's ages, maturity, cultural backgrounds, and other capacities.

Units of Competency

1. Understand foundations and approaches for pastoral care
2. Identify pastoral care issues or needs
3. Provide pastoral care
4. Review pastoral care
5. Foster a caring community

The PCI Certificate IV in Pastoral Counselling Skills, the UnitingCare Certificate IV in Pastoral Care cover all elements within this entire competency.

Competency	Element(s)	Provider & Course (Examples)	Contact Details	Notes
Unit of Competency – Understand foundations and approaches for pastoral care	Performance criteria a. articulate biblical and theological foundations for Christian pastoral care b. describe characteristics of human development and well-being through the life cycle c. describe social, environmental, cultural and other factors that relate to well-being and pastoral care needs d. articulate the role of the carer and the dynamics of the caring relationship e. identify a range of approaches to Christian pastoral care	CSU/UTC: - THL228 Pastoral Care Interventions Wesley Institute: - THPB101 Foundations of Pastoral Ministry UnitingCare: - Certificate IV in Pastoral Care PCI: - Certificate IV in Pastoral Counselling Skills IFP: - Certificate IV Community Services Work: "Theories of Counselling"		

		<p>Uniting College: - CHCCSL504A "Apply Personality and development theories"</p>		
<p>Unit of Competency – Identify pastoral care issues or needs</p>	<p>Performance criteria a. establish relationship of respect, trust and confidentiality b. acknowledge verbal and non-verbal communication c. assess person's well being and care needs d. clarify information about relevant circumstances affecting the person e. identify avenues for provision of pastoral care f. recognise referral needs and offer appropriate referral support</p>	<p>CSU/UTC: - THL228 Pastoral Care Interventions Wesley Institute: - THPB101 Foundations of Pastoral Ministry UnitingCare: - Certificate IV in Pastoral Care; various units PCI: - Certificate IV in Pastoral Counselling Skills; various units IFP: - Certificate IV Community Services Work: "Case Management 1" AWC: - "Pastoral Caregiving"</p>		
<p>Unit of Competency – Provide pastoral care</p>	<p>Performance criteria a. assist the person to explore and clarify needs or issues using verbal and non-verbal communication skills, active listening, questioning and feedback b. determine appropriate pastoral care approach(es) in consultation with person c. explain issues relating to boundaries, confidentiality and carer competency d. offer pastoral care and support as agreed with person e. arrange for additional support or</p>	<p>CSU/UTC: - THL228 Pastoral Care Interventions Wesley Institute: - THPB101 Foundations of Pastoral Ministry UnitingCare: - Certificate IV in Pastoral Care; various units PCI: - Certificate IV in Pastoral Counselling Skills; various units AWC: - "Pastoral Caregiving"</p>		

	<p>referral as required</p> <p>f. provide appropriate support to family or others involved as required</p>	<p>Uniting College: - CHCPAS407A "Undertake Pastoral Care Work"</p>		
<p>Unit of Competency – Review pastoral care</p>	<p>Performance criteria</p> <p>a. keep records of pastoral care in accordance with organisational policies procedures</p> <p>b. consult with person regarding effectiveness of pastoral care</p> <p>c. assess need for ongoing pastoral care with person</p> <p>d. review pastoral care performance with supervisor and identify areas for further learning</p>	<p>UnitingCare: - Certificate IV in Pastoral Care; various units</p> <p>PCI: - Certificate IV in Pastoral Counselling Skills; various units</p>		

<p>Unit of Competency – Foster caring networks and community</p>	<p>Performance criteria</p> <p>a. identify pastoral care issues in the life of the community or network</p> <p>b. incorporate care and community-building into group communication and activities</p> <p>c. identify people in network or community with pastoral care training and skills</p> <p>d. identify or establish channels and protocols for pastoral referral, support and education</p> <p>e. identify people with caring roles or gifts in community</p> <p>f. foster development of pastoral care skills for individuals and groups</p>	<p>UnitingCare: - Certificate IV in Pastoral Care; various units</p> <p>PCI: - Certificate IV in Pastoral Counselling Skills; various units</p> <p>AWC: - "Pastoral Caregiving"</p>		
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